Council housing performance October to December 2017



98.79% Rent collected



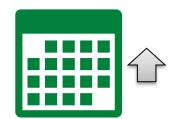
97%Calls answered



81%
Satisfaction
with ASB cases



10 days
Routine repairs
completion time



97%
Repairs
appointments
kept



19 days
Empty home
re-let time



100%
Cleaning
inspections
pass rate



83%
EDB* main bids
completed

*Estate Development Budget



95%
Five-year
tenancy visits
completed

Performance since previous quarter is:







Brighton & Hove
City Council